## Generative AI and the future of work

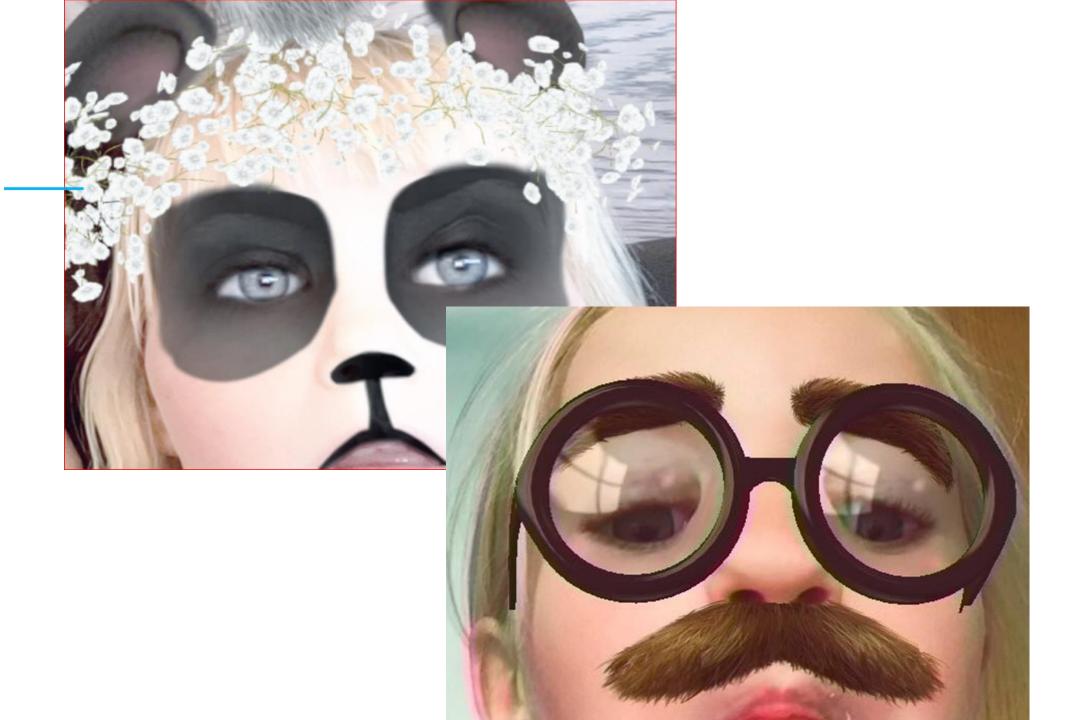
### **Petter Bae Brandtzæg**

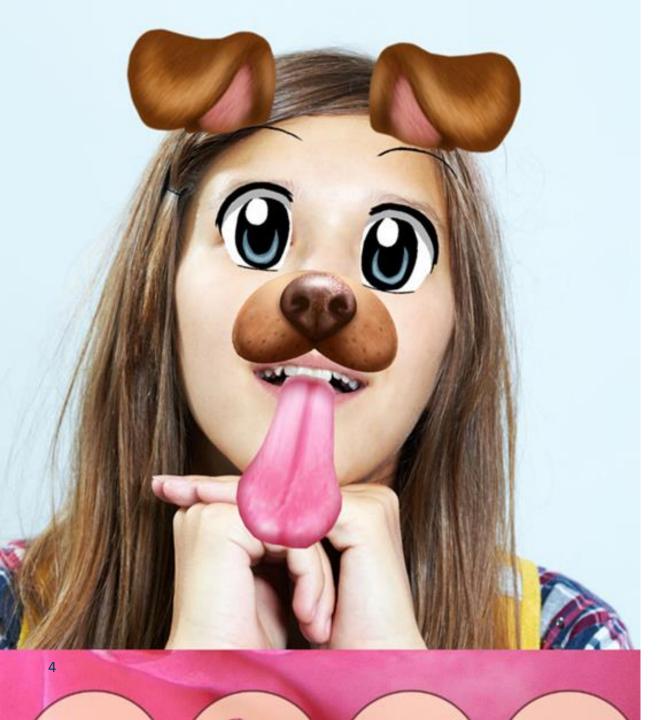
**University of Oslo & SINTEF** 

Lillehammer
LIEELONG LEARNING
ICDE Conference

15 - 17 February 2023







Manipulation by default: Apps are urging users to change and alter images that they post on social media







# Petter Bae Brandtzæg





What Would You Look Like As a Woman?

## **Decentralization of Al**

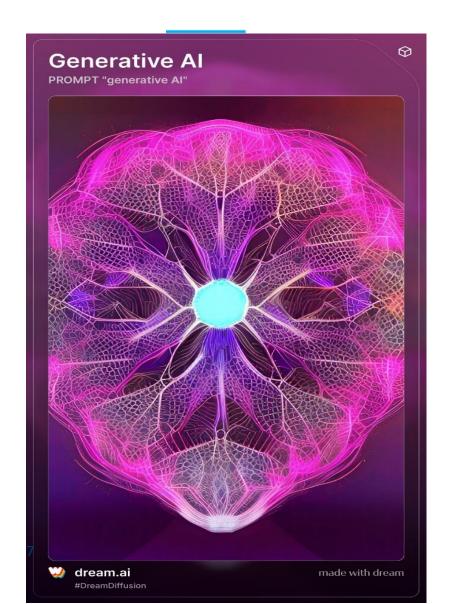
We, you and me, can use available AI-services to produce content

Professional content production

User generated content

Al-generated content

## What is generative AI?



#### Generative AI:

Artificial intelligence creating new data or making changes to existing data, such as new content (text, images, video, audio and code)



#### LiveStory - Få familiebildene dine til å snakke

Last opp et bilde av en stamfar og konverter det automatisk til en fantastisk videobiografi.

Last opp bilde

ELLER DRA OG SLIPP >











**VOICE STATS** 

RESEARC

INSIDER

PODCAST

TOPICS VIDEOS

ALL POSTS

# Buzzfeed Will Use OpenAl's Generative Al Tools to Create Content

ERIC HAL SCHWARTZ on January 27, 2023 at 1:30 pm



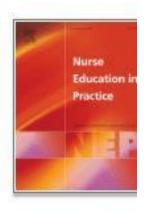
Buzzfeed will start producing content with the help of generative AI tools provided by ChatGPT creator OpenAI. The website plans to augment and personalize the quizzes and other writing it publishes, according to a memo from CEO Jonah Peretti first shared by *The Wall Street Journal*.

**BUZZFEED AI** 



### Nurse Education in Practice

Volume 66, January 2023, 103537

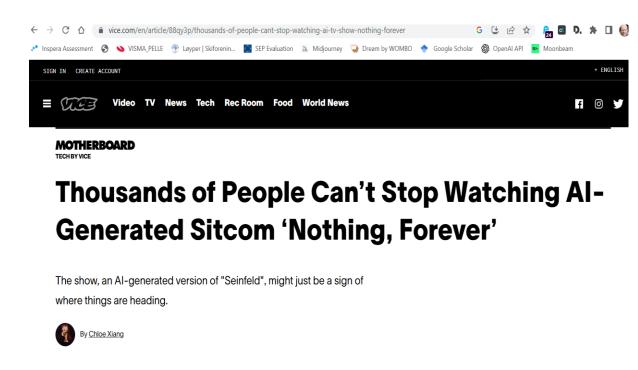


Editorial

Open artificial intelligence platforms in nursing education: Tools for academic progress or abuse?

Siobhan O'Connor a 2 M, ChatGPT b

## Al-generated sitcom





## The Internet is turning upside down





TIME, Januar, 2006

User as creative and content producers



TIME Oktober, 2017

Machines as creative and content producers

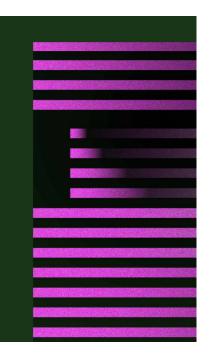
## What is ChatGPT?

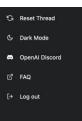


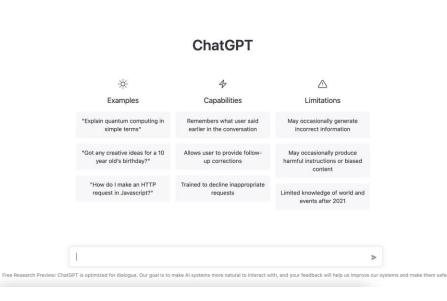
- Launched by OpenAI on November 30, 2022
- Over 1 million users in 5 days, now over 100 million (fastest growing web service ever).
- ChatGPT is, a natural language processing conversational chatbot (trained on books, social media, articles, web pages).
- Interpret and generate human-like language.

# ChatGPT: Optimizing Language Models for Dialogue

We've trained a model called ChatGPT which interacts in a conversational way. The dialogue format makes it possible for ChatGPT to answer followup questions, admit its mistakes, challenge incorrect premises, and reject inappropriate requests. ChatGPT is a sibling model to <a href="InstructGPT">InstructGPT</a>, which is trained to follow an instruction in a prompt and provide a detailed response.







#### Provide knowledge

Explain difficult topics and concepts
Provide summaries of articles

#### Write

Compose an essay/article/text on any topic/subject
Write in a specific style/genre (academic, poetry, etc.)
Suggest a structure (for an article, essay, or master's thesis)
Translate text, Condense and simplify large amounts of text
Edit and proofread text for grammar and language

#### Method and analysis

How to solve a problem
Suggest a research design
Analyze data/topics
Find data sources
Explain complex data relationships
Math and calculations
Recommend further analysis
Assist with data analysis tasks (Excel or SPSS).

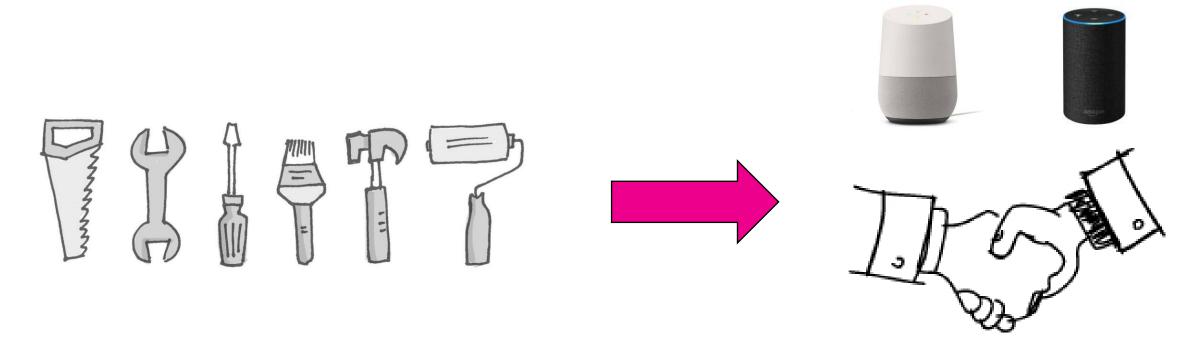
ChatGPT: Conversational AI – a conversational interface to the internet



# My AI Friend: How Users of a Social Chatbot Understand Their Human–AI Friendship 3

Petter Bae Brandtzaeg ™, Marita Skjuve, Asbjørn Følstad

Human Communication Research, Volume 48, Issue 3, July 2022, Pages 404–429, https://doi.org/10.1093/hcr/hqac008

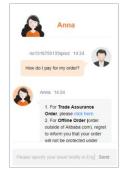


Tool

Partner (Human-Al collaboration)

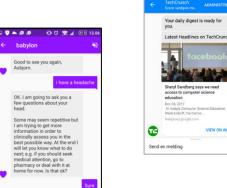
### A universal content machine

























ChatGPT interprete text and create text, and can respond to almost any questions

### What is your main reason for using chatbots? (N=146)



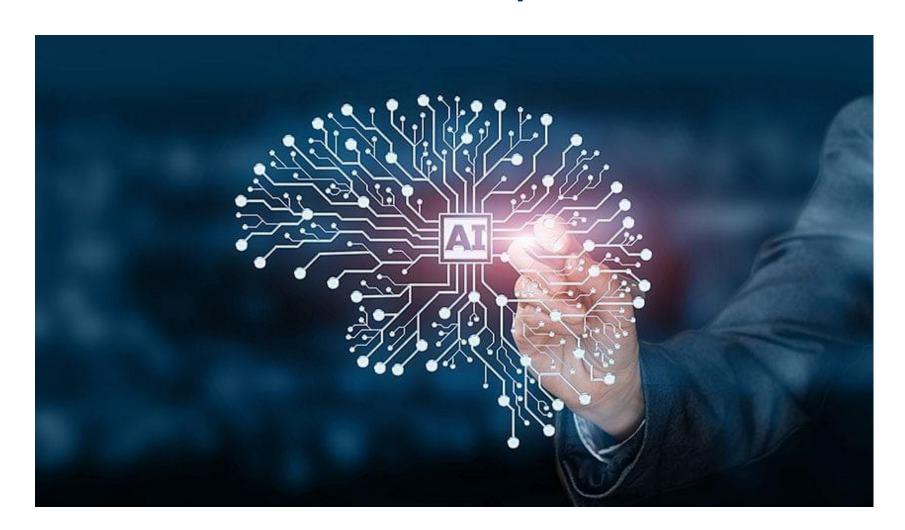


# Why people use ChatGPT? (Profilic/N=200)

• I use it to learn information to help me. For instance, when I need a solution to a problem. I also use it to entertain me

 I mainly use it to help me study, especially preparing for tests. I've also used it for some coding experiments.

# People are outsourcing knowledge work and creativity to Al



## Machine vs human

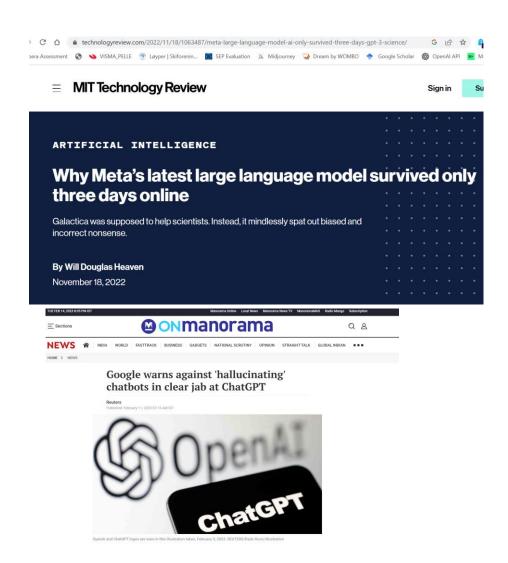
Before: Physcial tasks
 (low-skill, low-income jobs)

Now: Cognitive tasks
 (high skill, high-income jobs)



## Make up facts - Hallucination

- Meta Galactica (large language model) for scientific text, made up "facts" but sounded very confident
- There is no "common sense" in generative AI to determine what is true versus false
- Pollute the internet with confidentsounding falsehoods
- Humans to curate Al-generated content





# What about authenticity?

New definitions of authenticity may emerge that are more relevant to an Al-generated world

# Empowerment or threat?



HOME > ECONOMY

Even if ChatGPT doesn't take your job, it could help another human replace you, says the economist who famously concluded AI could eliminate nearly half of US jobs

(A) (F) (M) (→)



Carl Benedikt Frey Brian Doherty, Oxford, 2019

#### **ANALYSIS**

 In 2013, Oxford economist Carl Benedikt Frey estimated that nearly half of all US jobs could be replaced by AI.

## The right balance between human and machine



# Thanks ©

• petterbb@ (Twitter)